



## Complete Core Return Instructions

**Thank you** for your recent purchase of a Genuine Remanufactured KUBOTA Part.

This section will guide you through the steps for returning your “Core”.

- 1) Complete the KEA Core Return Form from our website.
  - a. Be sure to complete all required fields.
  - b. You **MUST** return the core in the original packaging that you received your new part in **AND** include a copy of your sales receipt.
- 2) Place the Core in the package with the completed KEA Core Return Form **AND** copy of the sales receipt, then properly seal the package for shipment.
  - a. The core being returned **MUST** match the part purchased.
  - b. The core **MUST** be properly secured in the box to avoid any damage during shipment
- 3) Click here to [Create your KEA Core Return Label\\*](#)
  - a. Packages shipped using this program ship to a depot and **NOT** Kubota Engine America.
- 4) Affix the printed label on the box and ship using UPS\*.  
(Canadian customers: return your core to original place of purchase for your core refund.)
  - a. There is **NO** charge for this service.
  - b. Package can be dropped off at a local UPS facility.  
**or**
  - c. Contact UPS to schedule a pickup.  
**or**
  - d. Hand to your UPS Driver for delivery.
- 5) Keep copies of all documentation for future reference. You can expect your Rebate or Refund in approximately 4 weeks. Track your shipment using the tracking number printed on the return label.

Contact the original place of purchase with any questions or concerns you may have with your return.

Use this **ONLY** for KUBOTA Industrial Engine and Generator Core Returns. For KUBOTA branded equipment (excluding generators), contact KUBOTA Tractor Corporation at [www.kubota.com](http://www.kubota.com).

\*Available in US Market only